

Frequently Asked Questions

WHAT KIND OF EXPERIENCE DO YOU OFFER AT EPOCHÉ?

Epoché is a rare, seasonal dining experience — a moment suspended in time.

For a brief season in the Upper Hemel-en-Aarde Valley, a linen-clad tent rises beside a shimmering dam, framed by rolling vineyards and granite hills. Its name, meaning "a pause in time," captures the essence of what we invite you to do: step away from routine and be fully present.

Inside, Michelin-starred chefs Edwin and Tom Vinke, in collaboration with Hasher Family Wines, present an intimate 15-course tasting menu inspired by the land and the season. Each dish reflects the chef's evolving vision and the finest local, seasonal produce from trusted suppliers.

- 15-course menu approximately 2.5 hours
- **Price:** 2195 ZAR per person
- Menu evolves every two weeks
- No à la carte dining available

With limited seating, Epoché offers an unforgettable meeting of culinary mastery, fine wine, and one of South Africa's most breathtaking wine regions.

WHEN IS EPOCHÉ OPEN?

Epoché is a seasonal experience, open from 1 December 2025 to 29 February 2026.

Exact dates for each season are published on our website: www.epoche.co.za

WHERE ARE YOU LOCATED?

We are situated in the Upper Hemel-en-Aarde Valley, Hermanus, Western Cape, South Africa. Exact directions will be sent in your booking confirmation but can also be found here: https://share.google/FsbCThihQGcJT4yfe

IS TRANSPORT AVAILABLE?

Yes. We can arrange pickup in Hermanus town centre. Please WhatsApp or call +27 67 489 0082 to arrange.

IS PARKING AVAILABLE?

Yes, we offer on-site parking for our guests.

IS EPOCHÉ WHEELCHAIR ACCESSIBLE?

Accessibility is available. Please contact us in advance to discuss specific requirements so we can make sure that you have the best possible experience.

DO I NEED A RESERVATION?

Yes. Reservations are essential, and we recommend booking well in advance via our website: www.epoche.co.za.

HOW CAN I BOOK A TABLE?

All bookings are handled exclusively online via our reservations page. If you have questions, WhatsApp +27 67 489 0082, but all bookings must be confirmed online.

DO YOU REQUIRE A DEPOSIT?

Yes, a deposit of **ZAR 1,100 per person** is required to secure your booking. This will be deducted from your final bill.

WHAT IS YOUR CANCELLATION POLICY?

Cancellations made less than 24 hours before the booking, or no-shows, will be charged 100% of the menu price per person.

WHAT IF I'M RUNNING LATE?

Please call us immediately on **+27 67 489 0082**. We will hold your table for 30 minutes after your reservation time. Arrivals later than this may be served a shortened menu at the full menu price.

WHAT HAPPENS IN BAD WEATHER?

Epoché operates in a weatherproof tent. In the event of extreme conditions, we may reschedule bookings for your safety and comfort.

CAN YOU ACCOMMODATE ALLERGIES OR DIETARY RESTRICTIONS?

We can accommodate certain dietary requirements with prior arrangements. Please contact

info@epoche.co.za or +27 67 489 0082 to discuss.

DO YOU OFFER WINE PAIRINGS?

Yes, our 15 course journey is paired with Hasher Family wines. For non-alcoholic pairings, we create house-made infusions and crafted beverages.

CAN I BRING MY OWN WINE?

No. We do not offer corkage.

IS THERE A DRESS CODE?

Smart-casual attire is recommended. Kindly avoid beachwear, activewear, or flip-flops.

CAN I TAKE PHOTOS?

Yes—please feel free to capture your experience. We only ask that you avoid using flash photography to maintain the atmosphere for all guests.

CAN I BRING MY DOG?

No. Unfortunately, dogs are not permitted, indoors or outdoors.

ARE CHILDREN ALLOWED?

Yes, children of all ages are welcome. Please note there is no children's menu - all children are served the same dishes as adults, at the full menu price.

DO YOU OFFER GIFT VOUCHERS?

Yes. Gift vouchers are available. Please contact **info@epoche.co.za** or **+27 67 489 0082** to arrange.

LARGE GROUPS

For parties of 10 or more, please contact **info@epoche.co.za** or call **+27 67 489 0082** to discuss arrangements.

PAYMENT METHODS

We accept all major cards.

A discretionary service charge of 13,5% is added to all bills.